

Safety Precaution Inspection Bulletin

May 11, 2009

To: Infrared Room Customer or Dealer

Alert: Some infrared saunas within the below date ranges may have wall-mounted bench supports installed incorrectly—with the wooden support board overlapping the groove of the tongue-and-groove wall boards. Please immediately inspect the bench supports to ensure proper installation.

Models: **All IR Rooms**
Serial numbers: **H34 thru J05.**

Please review the next document, inspect any saunas you have in your showroom, and also provide the information to your customers.

If there are questions, please call (888) 780-4427 and ask for Technical Support.

Thank you.

Sincerely,

Tracy Felder
R&D/Quality Manager
Saunatec Inc.

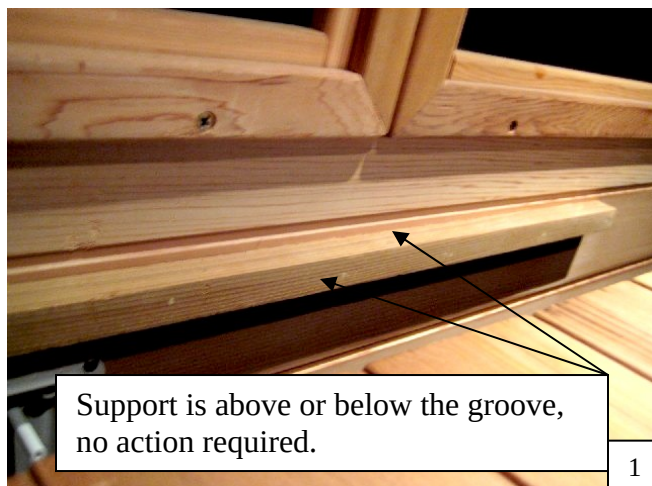
Infrared Sauna Inspection Bulletin

Alert: Some saunas within the below date ranges may have wall-mounted bench supports installed incorrectly—with the wooden support board overlapping the groove of the tongue-and-groove wall boards. This may weaken the bench support. We have available at no charge a “Bench Support Kit” that can easily be installed. Please immediately check the bench supports of your sauna room to ensure they are properly installed.

Models: All Infrared Room Models with Serial Numbers: H34 thru J05

Inspection of Bench Supports:

1. Lift bench top(s) up and remove from room.
2. Inspect existing support to verify if support is partially on the groove. (Photo 1 & 2)
3. If support location is similar to photo 1, no action is required.



4. If bench support location looks similar to photo 2, please call (888) 780-4427. Ask to speak to Sales or Technical Support to request a no-charge Bench Support Kit. Request the kit number below for the appropriate room series.

Kit number	Room Series
8870-03	300 and 400
8870-01	100 and 200